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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/235,065	01/21/1999	GREGORY A. DENTON	4366-27	5226

7590

04/01/2005

Sheridan Ross
1560 Broadway
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EXAMINER

KNOWLIN, THJUAN P

ART UNIT	PAPER NUMBER
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2642

DATE MAILED: 04/01/2005

Please find below and/or attached an Office communication concerning this application or proceeding.

Witt

Interview Summary	Application No.	Applicant(s)	
	09/235,065	DENTON ET AL.	
	Examiner	Art Unit	
	Thjuan P Knowlin	2642	

All participants (applicant, applicant's representative, PTO personnel):

(1) Thjuan P Knowlin.

(3) _____

(2) Douglas W. Swartz.

(4) _____

Date of Interview: 29 March 2005.

Type: a) ☒ Telephonic b) ☐ Video Conference
c) ☐ Personal [copy given to: 1) ☐ applicant 2) ☐ applicant's representative]

Exhibit shown or demonstration conducted: d) ☐ Yes e) ☒ No.
If Yes, brief description: _____

Claim(s) discussed: 67 and 84.

Identification of prior art discussed: Blaha (US 5,469,504).

Agreement with respect to the claims f) ☐ was reached. g) ☐ was not reached. h) ☒ N/A.

Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: See Continuation Sheet.

(A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.)

THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN ONE MONTH FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.

Examiner Note: You must sign this form unless it is an Attachment to a signed Office action.

Examiner's signature, if required

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In regards to this Interview Summary, Applicant was telephoned, on 03/29/05.

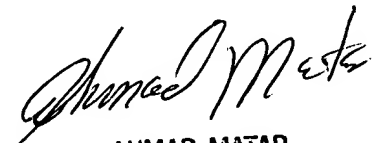
Examiner left Applicant a voice mail message. In regards to claims 67 and 84, Examiner believes that there is basis for a 112 Second Paragraph rejection. The preamble of claims 67 and 84, recite^s a "method of transferring a telephone call and associated data." However, in the body of the claims, a "method of transferring" is not recited. Applicant does mention, "requesting from the workstation that a switch external to the workstation transfer the telephone call to the telephone address of the destination." This, however, does not fully explain the "method of transferring" the call. Thus, the preamble appears to be misdescriptive. Examiner, also, believes that claims 67-80, 82-97, and 99-118, as written, could simply read on text messaging or a chat session between two workstations/agents. For example, a first workstation/agent wanting to transfer a call to a second workstation/agent, could simply text message or set up a chat session with the second workstation/agent, as a way of requesting the telephone number of the second workstation/agent. The second workstation/agent could then text or chat his or her telephone number to the first workstation/agent, in order for the call to be transferred to his or her workstation. Claims 67-80, 82-97, and 99-118, need to more clearly and precisely state that the workstation, itself, is what is performing the data communications, because as written, the claims could simply read on an agent in communication with another agent through text messaging or a chat session. Examiner, also, is unclear about Applicant's Remarks/Arguments. In the Remarks/Arguments, Applicant's reference to the use of "at least one of...and" in a number of claims, is confusing. Examiner is unsure where this argument is coming

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from, because nowhere in the claims, is the phrase "at least one of...and" used.

Examiner requests that Applicant clarify this argument, and point out where in the claims is the previous phrase used. In regards to previous arguments made by the Applicant, and after further review, by the Examiner, of the prior art used to reject the claims, it is believed that Blaha (US 5,469,504) fails to disclose the limitations of claims 67-80, 82-97, and 99-118. However, the claims are not in condition for allowance.

Therefore, Examiner is withdrawing the finality of the previous office action, and will be providing Applicant with a new office action. If Applicant has any questions concerning the contents of this Interview Summary, please feel free to contact the Examiner at (571) 272-7486 or the Examiner's Supervisor, Ahmad Matar, at (571) 272-7488.



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